





Automate vs. Automate Enterprise

	AUTOMATE	AUTOMATE ENTERPRISE
*Built-in actions and activities	600+	600+
Drag-and-drop user interface	✓	✓
Actions enhancement and consolidation	✓	✓
Global holiday profile	✓	✓
Java application interactivity support	✓	✓
Microsoft® Exchange and SharePoint® online support	✓	✓
Workflow and workflow designer	_	✓
Centrally managed multi-machine execution	_	✓
Centralized repository	_	✓
Enhanced reporting and user dashboard	_	✓
Mutliple user/administrative account	_	✓
Multiple user groups/group permissions	_	✓
SLA Management	_	✓
Workflow and task auditing	_	*
Enhanced Security and Audit Platform	_	*
*Operations Console	_	½
Extended Agent Server	_	*
API	_	*

HelpSystems Datasheet Automate vs. Automate Enterprise

*Built in Actions & Activities

- Custom dialog/form actions and activities
- Cryptography actions and activities
- PDF actions and activities
- Amazon Web Services[™] actions and activities
- Microsoft Dynamics® CRM actions and activities
- Active Directory actions and activities
- Azure storage actions and activities

- MSMQ actions and activities
- SNMP actions and activities
- WMI actions and activities
- VMware actions and activities
- PowerShell actions and activities
- Terminal emulation actions and activities

***Operations Console**

Automate Enterprise Ops Console provides the ability to monitor and manage everything that happens across an organization from anywhere. The Ops Console allows users to make better and faster strategic decisions by providing detailed operational analytics and the ability to control your processes from any device.

SLA Management

Ensure critical SLAs will be met by being able to access reports and management of your processes from anywhere.

Single Pane of Glass

Central view of upcoming, active and completed items, with the ability to drill down into the specefics of any process or workflow in your configuration. This flexibility helps to ensure that potential problems can be diagnosed anywhere, from any device.

Mobilized and Responsive

View processes and run, stop, pause, resume, enable or disable any action from a mobile device. Web-based, responsive interface allows users to take action immediately, from anywhere, if potential issues arise regarding workflows, missing files, etc.

Customizable User-Interface

User-defined dashboards give your deeper insights into operations across your organizations. Sort and filter agent lists, view agent metrics, and monitor agent activity down to the step level.

For More Information

Call us at 866-366-2099 or email <u>solutions@ylconsulting.com</u> to set up a personal consultation. We'll review your current setup and see how Automate solutions can help you achieve your IT and business process automation goals.



About HelpSystems

Organizations around the world rely on HelpSystems to make IT lives easier and keep business running smoothly. Our software and services monitor and automate processes, encrypt and secure data, and provide easy access to the information people need.

www.helpsystems.com



About Y&L Consulting

Y&L Consulting is a global provider of IT enterprise solutions and development services. Headquartered in San Antonio, Texas, Y&L has assisted 300+ mid-size and 50 Fortune 500 companies with their IT analytics, architecture, programming, and integration needs. Y&L, a YASH Technologies Company, has 5,000+ employees and 17 Sales and Development Centers across 6 continents.