Sistema Technologies

Corporate Profile

State of Texas Historically Underutilized Business (HUB)

Deliverables-Based Information Technology Services (DBITS) Contract Holder

IT Staff Augmentation Services (ITSAC) Contract Holder

Active Centralized Master Bidders List (CMBL) Vendor

Southwest Minority Supplier Development Council (SMSDC) – Minority Business Enterprise (MBE)

South Central Texas Regional Certification Agency (SCTRCA) – Hispanic American Business Enterprise (HABE), Minority Business Enterprise (MBE), Small Business Enterprise (SBE)

Better Business Bureau A+ Rating

Since 2002, Sistema Technologies, Inc. has been a provider of IT enterprise solutions and professional services to government agencies. Whether you need assistance at a strategic level with Business Intelligence (BI) or the development of an IT Roadmap, at a service level with implementing a tailored IT Service Desk solution, or at the tactical level with IT project managers, developers and QA testers, Sistema has the experience and manpower to address all of your needs.

Located in Austin, Houston and San Antonio, Texas, Sistema has assisted many of the region's largest government agencies with their IT architecture, programming, and integration needs. Since Sistema's inception, our goal has been to enhance both the processes and profitability of our clients.

HUB Statewide Historically Underutilized Business Program

DIR

SMSDC SOUTHWEST MINORITY SUPPLIER DEVELOPMENT COUNCIL

BBB ACCREDITED BUSINESS

A+

South Central Texas Regional Certification Agency

Sistema's DBITS Contract

The benefits to state agencies utilizing DBITS is that it allows them to go direct to vendors and ask the vendors to respond directly to the agency needs based upon a Statement of Work versus a lengthy RFO process. The Statement of Work is developed by the agency team and outlines the services to be performed by the vendors and the fixed-price cap for the project.

Sistema Technologies was awarded seven DBITS categories to include:

- Application Maintenance and Support
- Enterprise Resource Planning (ERP)
- Technology Upgrade/Migration and Transformation
- Information Technology Assessments and Planning
- Application Development
- Independent Verification and Validation
- Project Management

Sistema's ITSAC Contract

Sistema Technologies is proud to be an ITSAC contracted vendor by DIR. One of the key benefits of working with Sistema Technologies is the fact that we have been identifying and placing skilled IT Consultants across Austin and San Antonio for just over a decade. Beyond an extensive bench of 1099 consultant employees and our proprietary database of literally hundreds of consultants we have used on past and present engagements, we have a good pulse on local talent as well as bringing in international talent. The depth and breadth of our talent pool and our referral network is one of Sistema's biggest strengths.

Sistema's Managed IT Services

Sistema can cover every aspect of Infrastructure Managed Services from End User Computing, Enterprise Network Management, Enterprise Security Management, Enterprise Computing as well as Service Desk. We actively develop and deliver unique IT infrastructure solutions to address internal needs as well as provide IT Service Desk support services both onsite and off-site.

Overview

- A leading IT Solutions & Services Company, founded in 2002 with offices in Austin, Houston and San Antonio, TX

- IT Roadmapping and Project Management

- Design, architecture, development and maintenance of custom applications using ATG, Microsoft, .Net, Java/J2EE, Informatica and other popular technologies

- Implementation, upgrades and maintenance for packaged application solutions – SAP, PeopleSoft, Oracle Apps, Cognos and Actuate

- Onsite Managed Service Desk Solutions utilizing ITIL frameworks/processes

- Quality Assurance, Automation and Testing Services

- Resources including: Programmers, Data Warehouse Specialists, Database Administrators, Network Administrators, Configuration Management Specialists, IT Service/Help Desk, Project Managers, Business Analysts and Technical Writers

Licensee Relationship Management (LRM)

LRM successfully automates what licensing agencies deal with in terms of evaluating, issuing and maintaining licenses for licensees within a secure web-based application. LRM is a dual-facing (agency/customer) software application which digitizes and automates all license and registration transactions from the initial application request until final cancellation, including: transfers, withdrawals, renewals, surrenders, license printing, activation/inactivation, updating of contact information, license amendments and more. LRM is integrated with Texas DPS, FBI and Texas.gov's payment engine.

- Office of the Attorney General (OAG)
- Capital Metro
- Health and Human Services Commission (HHSC)
- Department of Information Resources
- HCL
- Accenture
- San Antonio Water System (SAWS)
- Southwest Research Institute®
- City of San Antonio (CoSA)
- Bexar County
- Office of Consumer Credit Commissioner (OCCC)
- TX Dept. of Motor Vehicles (TXDMV)
- Deloitte
- Comptroller of Public Accounts (CPA)
- TX Dept. of Transportation (TXDOT)
- Region 20
- Texas Education Agency (TEA)
- NTT Data
- Cintra Toll Services (CTS)
- Camber
- General Land Office (GLO)

Company Headquarters
7550 IH 10 W,
Suite 940
San Antonio, TX 78229
210-342-3380

Austin Office
1027 E. Riverside
Austin, TX 78704
512-402-7715

Houston Office
1700 Post Oak Boulevard 2 Blvd. Place,
Suite 600
Houston, TX 77056
832-349-8084

10769.05-GVT 08/15

www.sistematechnologies.com